

Deerfield Public Library Roku Lending Policy

The Library, at its discretion, will make Roku devices available for patron use.

Eligibility

Borrowers must be 18 years of age or older and must have a valid library card from the Deerfield Public Library. Deerfield Public Library Roku players are not available for reciprocal borrowers, or for interlibrary loan, including LINKin.

Loan Period/Availability

Borrowers may only borrow one Roku player at a time. The lending period is seven (7) days. Borrowers can obtain the Roku devices at the Multimedia Desk. Holds and Renewals are permitted. **Roku players must be returned directly to a Deerfield Public Library staff member at the Information Desk.** Deerfield Public Library Roku players may not be returned to other libraries or returned to the book drop.

Limitations

Each Roku is preloaded with selected accounts and content, in accordance with library collection policies. **Borrowers may not download or delete any titles, accounts, or content from the Roku player.** The library is not responsible for any costs incurred while borrowers use the equipment. Please note that a Wifi connection is required to use a Roku device. Since the Roku device streams content through the internet, it will not function if not connected to the internet. The Roku device includes an instruction booklet detailing how to connect to Wifi and how to operate the Roku device.

Fines and Liability

The Roku player is not considered returned until all items within the case have been returned to the library in working condition. If any items are missing upon return, the library reserves the right to refuse acceptance of the equipment until all items are returned. Late fees are charged, in addition to any charges for Roku devices and components not returned in original working condition.

There is a \$1.00 per day late fee per Roku player. Borrowers will be charged a \$5.00 fee for returns to the book drop or to other libraries, in addition to the replacement cost for any damage incurred. The borrower is responsible for proper return of the device and components.

Please report any damage or missing parts immediately to Library staff.

Troubleshooting

If patrons experience problems with the Roku devices or have questions they should ask for assistance at the Multimedia or Adult Services Desks. Library staff may not always be available to provide technical support. The borrower will be financially responsible if he/she tries to troubleshoot problems and damage occurs.

Disclaimers

The Library is not responsible for any loss of data that may occur due to malfunctioning hardware or software.

The Library assumes no responsibility for any damage to Library users' personal devices or equipment. Tampering with Library equipment or attempting to access or modify the system is prohibited.